

Company Profile

The Kapelos Consulting Group, founded in 1987, provides consultation, training and research services. Using a multi-disciplinary approach, we provide a realistic plan of action to meet clients' needs. Many clients, satisfied with our initial contribution, are repeat customers.

*Georgia Kapelos, M.A, Principal, brings extensive experience in working with organization **to successfully lead and manage change**. Her experience includes Government, Voluntary, Private Sectors, and specialized training such as ADR/Conflict Resolution; Training the Intercultural Trainer; and Government Relations.*

Clients include:

- ✓ *health and social services*
- ✓ *institutions such as community colleges and hospitals*
- ✓ *private sector organizations*
- ✓ *child care and children services*
- ✓ *employment and training programs*
- ✓ *government - federal, provincial and municipal*
- ✓ *criminal justice: residential and supportive services*
- ✓ *women and family support services*
- ✓ *information and legal services*
- ✓ *immigrant, ethno-specific and multicultural services*
- ✓ *regional, provincial and national associations*

500 Danforth Avenue
Suite 300
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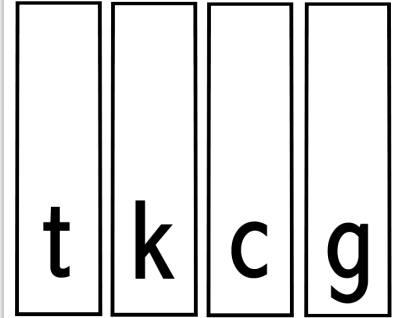
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Visit us online at:
www.kapeλοςconsulting.com



Human Resources Training and Development

Customized training programs include:

- ✓ *strategic and tactical planning*
- ✓ *organizational strengthening*
- ✓ *management skills*
- ✓ *workforce diversity*
- ✓ *team building and leadership*
- ✓ *planning for equity and access*
- ✓ *board/staff development*
- ✓ *board governance*
- ✓ *problem solving/decision making*
- ✓ *staff and volunteer development*
- ✓ *marketing and communications*
- ✓ *quality consumer service*
- ✓ *effective presentation/communication*
- ✓ *cross-cultural leadership*
- ✓ *train the trainer*
- ✓ *program planning and evaluation*
- ✓ *group dynamics*

For more information, contact Georgia Kapelos.

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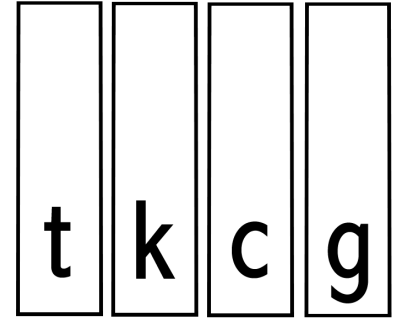
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How We Can Benefit Your Organization

✓ ORGANIZATIONAL EFFECTIVENESS

- change leadership*
- strategic organizational planning*
- issues management and communications*

✓ HUMAN RESOURCES DEVELOPMENT

- training & development programs*
- workplace/personnel issues management*
- leadership in diversity, equity and access*

✓ POLICY & PROGRAM DEVELOPMENT

- reviews, assessment and evaluation*
- research surveys and consultations*
- manuals, reports and resources*

✓ SPECIAL SERVICES

- individualized professional development*
- counselling and coaching*
- conflict resolution and mediation*

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